

**eCoaching Script Notification Test Plan**

May 11, 2018

**Change History Log**

| **Date** | **Version** | **Change Description** | **Author** |
| --- | --- | --- | --- |
| 08/25/2014 | 1.0 | Initial Revision | Jourdain Augustin |
| 03/02/2015 | 2.0 | SCR 14179 -Updated web server name | Susmitha Palacherla |
| 2/18/2016 | 3.0 | TFS 1710 – Email reminders | Susmitha Palacherla |
| 2/26/2016 | 4.0 | TFS- 2052- Survey Reminders | Susmitha Palacherla |
| 3/2/2016 | 4.1 | TFS 2145 – Limiting Email Reminders to 2 – Updates to  Section 3 – Added test cases 3.18 through 3.24 | Susmitha Palacherla |
| 3/8/2016 | 4.2 | TFS 2182 – Update LCS reminder recipients to Review Mgrs and their Sups -– Updates to  Section 3 – Added test case 3.25 | Susmitha Palacherla |
| 10/24/2016 | 5.0 | TFS 4353 – Updating recipients for reassigned log reminders  Added section 5 | Susmitha Palacherla |
| 05/18/2017 | 6.0 | TFS 6765 – Email notifications job loops forever when there are no records to send email  Added section 6:  TEST CASE: 06 – TFS 6756 Email Notifications job loops forever when there are no records to send email. | Lili Huang |
| 04/04/2018 | 7.0 | TFS 10524 – Move apps away from E: | Susmitha Palacherla |
| 05/09/2018 | 8.0 | TFS 10904 - New architecture for eCoaching Surveys | Susmitha Palacherla |

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| **Scope** | This document focuses on development test plan for the notification script function of the eCoaching configuration. |

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| **Purpose** | The purpose of the eCoaching Test Plan is to document the specific steps to test that the application is functioning successfully. |

1. **TEST CASE: 01-Initial Version**

| **Item** | **Description** |
| --- | --- |
| Test Case ID | 01 |
| Source Description | New |
| Test Location | Local and file server |
| Updated File(s) |  |
| Supporting Documentation |  |
| Notes | 1. Notification script should be stored in bit9prog/dev directory for local testing 2. Image file - BCC-eCL-LOGO-10142011-185x40.png – should be stored in an image directory within bit9prog/dev/ directory for local testing 3. .To line and .Cc line within notification script should be updated to tester’s e-mail |

| **TEST#** | **ACTION** | **EXPECTED RESULTS** | **RESULTS**  **P/F/I** | **COMMENTS** |
| --- | --- | --- | --- | --- |
|  | Execute the stored procedure – EC.sp\_SelectCoaching4Contact – in the database | Verify results section displays a list of external feed records requiring notification. | *P* | *Identify the formIDs of the records displayed* |
|  | Open a command line using “Run as administrator” and navigate to the location of the notification script and run the notification script | Verify that e-mail addresses are received according to expectations based on status and hierarchy. | *P* |  |
|  | Execute the stored procedure – EC.sp\_SelectCoaching4Contact – in the database | Verify results section has no records to display. | *P* |  |
|  | Open the EC.Coaching\_Log database table and modify SQL query to locate formIDs from original run of EC.sp\_SelectCoaching4Contact | Verify that EmailSent value of record(s) are set to “1” | *P* |  |

1. **TEST CASE: 02- Email Relay Server Update – SCR 14179**

| **Item** | **Description** |
| --- | --- |
| Test Case ID | 02 |
| Change Description | Updated web server name in url in script |
| Test Location | Ecoaching\_dev db on vrivfssdbt02\scord01,1437 |
| Updated File(s) | Notifications\_Dev.vbs |
| Supporting Documentation |  |
| Notes and data prep | Setup a test record with testers email address in the recipient email address for testing notification functionality.  -- Identify a record to use for testing and set EmailSent = 0  Update [eCoachingDev].[EC].[Coaching\_Log]  set [EmailSent]= 0  where [CoachingID] = 35625  -- Update the Employee record appropriately depending on the status of the test record.  -- If pending supervisor review update supervisors email address to be testers email address  -- on the employee record for ecl owner.  update ec.employee\_hierarchy  set sup\_email = 'susmitha.palacherla@gdit.com'  where emp\_id = '238120'  --Now record is ready for starting test. |

| **TEST#** | **ACTION** | **EXPECTED RESULTS** | **RESULTS**  **P/F/I** | **COMMENTS** |
| --- | --- | --- | --- | --- |
|  | Execute the stored procedure – EC.sp\_SelectCoaching4Contact – in the database | Verify results section displays a list of external feed records requiring notification and testers email address is the recipient. | *P* | *Identify the formIDs of the records displayed* |
|  | Start sql agent job Coaching Notifications on dev. | Verify that e-mail addresses are received according to expectations based on status and hierarchy. | *P* |  |
|  | Execute the stored procedure – EC.sp\_SelectCoaching4Contact – in the database | Verify results section has no records to display. | *P* |  |
|  | Open the EC.Coaching\_Log database table and modify SQL query to locate formIDs from original run of EC.sp\_SelectCoaching4Contact | Verify that EmailSent value of record(s) are set to “1” | *P* |  |

1. **TEST CASE: 03 – Email Reminders – TFS 1710**

| **Item** | **Description** |
| --- | --- |
| Test Case ID | 03 |
| Change Description | Set up a process to send Email reminders for Coachings that are past due. |
| Test Location | Ecoaching\_dev db on vrivfssdbt02\scord01,1437 |
| Created/Updated Fileand Code Modules | Reminders\_Dev.vbs  SP - [EC].[sp\_SelectCoaching4Reminder]  Supporting Fn - [EC].[fnGetMaxDateTime](@Date1,@Date2) |
| Supporting Documentation |  |
| Notes and Data prep | -- source id 223 logs  SELECT cl.CoachingID numID  ,cl.FormName strFormID  ,cl.EmpID strEmpID  ,s.Status strStatus  ,clr.value strValue  ,cl.NotificationDate NotificationDate  ,cl.ReminderSent ReminderSent  ,cl.ReminderDate ReminderDate  ,cl.ReminderCount ReminderCount  FROM [EC].[Coaching\_Log] cl WITH (NOLOCK)  JOIN [EC].[Coaching\_Log\_Reason] clr WITH (NOLOCK)  ON cl.coachingid = clr.coachingid JOIN [EC].[DIM\_Status] s  ON cl.StatusID = s.StatusID  WHERE cl.Statusid = 6  AND cl.SourceID = 223  AND cl.EmailSent = 'True'  AND clr.Value = 'Did not meet goal'  -- clr.SubCoachingreasonID = 34 logs  SELECT cl.CoachingID numID  ,cl.FormName strFormID  ,cl.EmpID strEmpID  ,s.Status strStatus  ,clr.value strValue  ,cl.NotificationDate NotificationDate  ,cl.ReminderSent ReminderSent  ,cl.ReminderDate ReminderDate  ,cl.ReminderCount ReminderCount  FROM [EC].[Coaching\_Log] cl WITH (NOLOCK)  JOIN [EC].[Coaching\_Log\_Reason] clr WITH (NOLOCK)  ON cl.coachingid = clr.coachingid JOIN [EC].[DIM\_Status] s  ON cl.StatusID = s.StatusID  WHERE clr.SubCoachingreasonID = 34  AND ((cl.Statusid = 5 AND clr.Value = 'Research Required') OR  (cl.Statusid = 6 AND clr.Value = 'Opportunity'))  AND cl.EmailSent = 'True'  /\*  Update statements to reset the logs for test condition setup  update [EC].[Coaching\_Log]  set ReminderSent = 0  ,ReminderDate = NULL  ,ReminderCount = 0  ,NotificationDate = '2016-02-18 11:06:40.980'  ,ReassignDate = NULL  FROM [EC].[Coaching\_Log] cl WITH (NOLOCK)  JOIN [EC].[Coaching\_Log\_Reason] clr WITH (NOLOCK)  ON cl.coachingid = clr.coachingid JOIN [EC].[DIM\_Status] s  ON cl.StatusID = s.StatusID  WHERE cl.Statusid = 6  AND cl.SourceID = 223  AND cl.EmailSent = 'True'  AND clr.Value = 'Did not meet goal'  update [EC].[Coaching\_Log]  set ReminderSent = 0  ,ReminderDate = NULL  ,ReminderCount = 0  ,NotificationDate = '2016-02-18 11:06:40.980'  ,ReassignDate = NULL  FROM [EC].[Coaching\_Log] cl WITH (NOLOCK)  JOIN [EC].[Coaching\_Log\_Reason] clr WITH (NOLOCK)  ON cl.coachingid = clr.coachingid JOIN [EC].[DIM\_Status] s  ON cl.StatusID = s.StatusID  WHERE clr.SubCoachingreasonID = 34  AND ((cl.Statusid = 5 AND clr.Value = 'Research Required') OR  (cl.Statusid = 6 AND clr.Value = 'Opportunity'))  AND cl.EmailSent = 'True'  \*/  --Update Email address of receipient(s) to test actual email functionality  update [EC].[Employee\_Hierarchy]  set[Sup\_Email]='susmitha.palacherla@GDIT.com' --Charles.Derusso@GDIT.com  ,[Mgr\_Email]='susmitha.palacherla@GDIT.com' --Pilar.Gomez@GDIT.com  ,SrMgrLvl1\_ID = '345712'--330967  where emp\_id = '409938' -- EmpID from Coaching log |

| **TEST#** | **ACTION** | **EXPECTED RESULTS** | **RESULTS**  **P/F/I** | **COMMENTS** |
| --- | --- | --- | --- | --- |
| 1. | -- 223 First reminder based on Notification date (>48 hrs)  update [EC].[Coaching\_Log]  set ReminderSent = 0  ,ReminderDate = NULL  ,ReminderCount = 0  ,NotificationDate = '2016-02-15 11:06:40.980'  where FormName = 'eCL-alana.curry-16663'  (Reassign date NULL and Notification date set to 48 hrs or more before current datetime.)  Execute the stored procedure – [EC].[sp\_SelectCoaching4Reminder]– in the database | The Coaching log should be selected for Reminder. | *P* | *Test run on 02/18/2016* |
| 2. | -- 223 First reminder based on Notification date (<48 hrs)  update [EC].[Coaching\_Log]  set ReminderSent = 0  ,ReminderDate = NULL  ,ReminderCount = 0  ,NotificationDate = '2016-02-17 11:06:40.980'  where FormName = 'eCL-alana.curry-16663'  (Reassign date NULL and Notification date set to less than 48 before current datetime.)  Execute the stored procedure – [EC].[sp\_SelectCoaching4Reminder]– in the database | The Coaching log should not be selected for Reminder. | *P* |  |
| 3. | --223 First based on Reassign date (>48 hrs)  update [EC].[Coaching\_Log]  set ReminderSent = 0  ,ReminderDate = NULL  ,ReminderCount = 0  ,NotificationDate = '2016-02-11 11:06:40.980'  ,ReassignDate = '2016-02-15 11:06:40.980'  where FormName = 'eCL-aleydis.silvabautist-16683'  (Reassign date populated and set to 48 hrs or more before current datetime.)  Execute the stored procedure – [EC].[sp\_SelectCoaching4Reminder]– in the database | The Coaching log should be selected for Reminder | *P* |  |
| 4. | --223 First based on Reassign date (<48 hrs)  update [EC].[Coaching\_Log]  set ReminderSent = 0  ,ReminderDate = NULL  ,ReminderCount = 0  ,NotificationDate = '2016-02-11 11:06:40.980'  ,ReassignDate = '2016-02-15 11:06:40.980'  where FormName = 'eCL-aleydis.silvabautist-16683'  (Reassign date populated and set to less than 48 before current datetime.)  Execute the stored procedure – [EC].[sp\_SelectCoaching4Reminder]– in the database | Verify that EmailSent value of record(s) are set to “1” | *P* |  |
| 5. | -- 223 Subsequent reminder based on Reminder date (>48 hrs)  update [EC].[Coaching\_Log]  set ReminderSent = 1  ,ReminderDate = '2016-02-15 11:06:40.980'  ,ReminderCount = 1  ,NotificationDate = '2016-02-11 11:06:40.980'  ,ReassignDate = NULL  where FormName = 'eCL-alfredo.botello-16684'  (Reassign date NULL and Reminder date set to 48 hrs or more before current datetime.)  Execute the stored procedure – [EC].[sp\_SelectCoaching4Reminder]– in the database | The Coaching log should be selected for Reminder. | P |  |
| 6. | -- 223 Subsequent reminder based on Reminder date (<48 hrs)  update [EC].[Coaching\_Log]  set ReminderSent = 1  ,ReminderDate = '2016-02-17 11:06:40.980'  ,ReminderCount = 1  ,NotificationDate = '2016-02-11 11:06:40.980'  ,ReassignDate = NULL  where FormName = 'eCL-alfredo.botello-16684'  (Reassign date NULL and Reminder dateless than 48 hrs before current datetime.)  Execute the stored procedure – [EC].[sp\_SelectCoaching4Reminder]– in the database | The Coaching log should not be selected for Reminder. | P |  |
| 7. | --223 Subsequent based on Reassign date (>48 hrs)  update [EC].[Coaching\_Log]  set ReminderSent = 1  ,ReminderDate = '2016-02-14 11:06:40.980'  ,ReminderCount = 1  ,NotificationDate = '2016-02-11 11:06:40.980'  ,ReassignDate = '2016-02-15 11:06:40.980'  where FormName = 'eCL-allan.williams-16695'    (Reassign date populated and set to 48 hrs or more before current datetime.)  Execute the stored procedure – [EC].[sp\_SelectCoaching4Reminder]– in the database | The Coaching log should be selected for Reminder | P |  |
| 8. | --223 Subsequent based on Reassign date (<48 hrs)  update [EC].[Coaching\_Log]  set ReminderSent = 1  ,ReminderDate = '2016-02-14 11:06:40.980'  ,ReminderCount = 1  ,NotificationDate = '2016-02-11 11:06:40.980'  ,ReassignDate = '2016-02-17 11:06:40.980'  where FormName = 'eCL-allan.williams-16695'    (Reassign date populated and set to less than 48 hrs before current datetime.)  Execute the stored procedure – [EC].[sp\_SelectCoaching4Reminder]– in the database | The Coaching log should not be selected for Reminder. | P |  |
| 9. | -- SubCoachingreasonID = 34 First reminder based on Notification date (>72 hrs)  update [EC].[Coaching\_Log]  set ReminderSent = 0  ,ReminderDate = NULL  ,ReminderCount = 0  ,NotificationDate = '2016-02-14 11:06:40.980'  where FormName = 'eCL-alfredo.botello-41229'  (Reassign date NULL and Notification date set to 72 hrs or more before current datetime.)  Execute the stored procedure – [EC].[sp\_SelectCoaching4Reminder]– in the database | The Coaching log should be selected for Reminder. | *P* | *Test run on 02/18/2016* |
| 10. | -- SubCoachingreasonID = 34 First reminder based on Notification date (<72 hrs)  update [EC].[Coaching\_Log]  set ReminderSent = 0  ,ReminderDate = NULL  ,ReminderCount = 0  ,NotificationDate = '2016-02-17 11:06:40.980'  where FormName = 'eCL-alfredo.botello-41229'  (Reassign date NULL and Notification date set to less than 72before current datetime.)  Execute the stored procedure – [EC].[sp\_SelectCoaching4Reminder]– in the database | The Coaching log should not be selected for Reminder. | *P* |  |
| 11. | --SubCoachingreasonID = 34 First based on Reassign date (>72 hrs)  update [EC].[Coaching\_Log]  set ReminderSent = 0  ,ReminderDate = NULL  ,ReminderCount = 0  ,NotificationDate = '2016-02-11 11:06:40.980'  ,ReassignDate = '2016-02-14 11:06:40.980'  where FormName = 'eCL-danetta.phillips-41232'  (Reassign date populated and set to 72 hrs or more before current datetime.)  Execute the stored procedure – [EC].[sp\_SelectCoaching4Reminder]– in the database | The Coaching log should be selected for Reminder | *P* |  |
| 12. | --SubCoachingreasonID = 34 First based on Reassign date (<72 hrs)  update [EC].[Coaching\_Log]  set ReminderSent = 0  ,ReminderDate = NULL  ,ReminderCount = 0  ,NotificationDate = '2016-02-11 11:06:40.980'  ,ReassignDate = '2016-02-17 11:06:40.980'  where FormName = 'eCL-danetta.phillips-41232'  (Reassign date populated and set to less than 72 before current datetime.)  Execute the stored procedure – [EC].[sp\_SelectCoaching4Reminder]– in the database | Verify that EmailSent value of record(s) are set to “1” | *P* |  |
| 13. | -- SubCoachingreasonID = 34 Subsequent reminder based on Reminder date (>72 hrs)  update [EC].[Coaching\_Log]  set ReminderSent = 1  ,ReminderDate = '2016-02-14 11:06:40.980'  ,ReminderCount = 1  ,NotificationDate = '2016-02-11 11:06:40.980'  ,ReassignDate = NULL  where FormName = 'eCL-erick.medina-41234'  (Reassign date NULL and Reminder date set to 72 hrs or more before current datetime.)  Execute the stored procedure – [EC].[sp\_SelectCoaching4Reminder]– in the database | The Coaching log should be selected for Reminder. | P |  |
| 14. | -- SubCoachingreasonID = 34 Subsequent reminder based on Reminder date (<72 hrs)  update [EC].[Coaching\_Log]  set ReminderSent = 1  ,ReminderDate = '2016-02-17 11:06:40.980'  ,ReminderCount = 1  ,NotificationDate = '2016-02-11 11:06:40.980'  ,ReassignDate = NULL  where FormName = 'eCL-erick.medina-41234'  (Reassign date NULL and Reminder dateless than 72 hrs before current datetime.)  Execute the stored procedure – [EC].[sp\_SelectCoaching4Reminder]– in the database | The Coaching log should not be selected for Reminder. | P |  |
| 15. | --SubCoachingreasonID = 34 Subsequent based on Reassign date (>72 hrs)  update [EC].[Coaching\_Log]  set ReminderSent = 1  ,ReminderDate = '2016-02-13 11:06:40.980'  ,ReminderCount = 1  ,NotificationDate = '2016-02-11 11:06:40.980'  ,ReassignDate = '2016-02-15 11:06:40.980'  where FormName = 'eCL-erick.medina-41235'  (Reassign date populated and set to 72 hrs or more before current datetime.)  Execute the stored procedure – [EC].[sp\_SelectCoaching4Reminder]– in the database | The Coaching log should be selected for Reminder | P |  |
| 16. | --SubCoachingreasonID = 34 Subsequent based on Reassign date (<72 hrs)  update [EC].[Coaching\_Log]  set ReminderSent = 1  ,ReminderDate = '2016-02-13 11:06:40.980'  ,ReminderCount = 1  ,NotificationDate = '2016-02-11 11:06:40.980'  ,ReassignDate = '2016-02-17 11:06:40.980'  where FormName = 'eCL-erick.medina-41235'  (Reassign date populated and set to less than 72 hrs before current datetime.)  Execute the stored procedure – [EC].[sp\_SelectCoaching4Reminder]– in the database | The Coaching log should not be selected for Reminder. | P |  |
| 17. | Test Email deleivery and properties  Receipients  CC  Subject  FormName  Embedded url  Body  Sql job | Per requirements | P |  |
| 18. | --223 Subsequent based on Reassign date (>48 hrs)  Reminder and current remindercount at 2  update [EC].[Coaching\_Log]  set ReminderSent = 1  ,ReminderDate = '2016-02-27 11:06:40.980'  ,ReminderCount = 2  ,NotificationDate = '2016-02-23 11:06:40.980'  ,ReassignDate = NULL  where FormName = 'eCL-alfredo.botello-16684'  Execute the stored procedure – [EC].[sp\_SelectCoaching4Reminder] | The Coaching log should not be selected for Reminder. | P | *Test run on 3/2/2016* |
| 19. | --223 Subsequent based on Reassign date (>48 hrs) and current remindercount at 2  update [EC].[Coaching\_Log]  set ReminderSent = 1  ,ReminderDate = '2016-02-28 11:06:40.980'  ,ReminderCount = 2  ,NotificationDate = '2016-02-23 11:06:40.980'  ,ReassignDate = '2016-02-24 11:06:40.980'  where FormName = 'eCL-allan.williams-16695'  Execute the stored procedure – [EC].[sp\_SelectCoaching4Reminder] | The Coaching log should not be selected for Reminder. | P | *Test run on 3/2/2016* |
| 20. | -- SubCoachingreasonID = 34 Subsequent reminder based on Reminder date (>72 hrs) and current remindercount at 2  update [EC].[Coaching\_Log]  set ReminderSent = 1  ,ReminderDate = '2016-02-27 11:06:40.980'  ,ReminderCount = 2  ,NotificationDate = '2016-02-21 11:06:40.980'  ,ReassignDate = NULL  where FormName = 'eCL-erick.medina-41234'  Execute the stored procedure – [EC].[sp\_SelectCoaching4Reminder] | The Coaching log should not be selected for Reminder. | P | *Test run on 3/2/2016* |
| 21. | --SubCoachingreasonID = 34 Subsequent based on Reassign date (>72 hrs) and current remindercount at 2  update [EC].[Coaching\_Log]  set ReminderSent = 1  ,ReminderDate = '2016-02-27 11:06:40.980'  ,ReminderCount = 2  ,NotificationDate = '2016-02-21 11:06:40.980'  ,ReassignDate = '2016-02-22 11:06:40.980'  where FormName = 'eCL-erick.medina-41235'  Execute the stored procedure – [EC].[sp\_SelectCoaching4Reminder] | The Coaching log should not be selected for Reminder. | P | *Test run on 3/2/2016* |
| 22. | --SubCoachingreasonID = 34  Statusid 6  Subsequent based on ReminderDate (>72 hrs) and current remindercount at 2  update [EC].[Coaching\_Log]  set ReminderSent = 1  ,ReminderDate = '2016-02-27 11:06:40.980'  ,ReminderCount = 2  ,NotificationDate = '2016-02-15 11:06:40.980'  ,[MgrReviewAutoDate]= '2016-02-20 11:06:40.980'  where FormName = 'eCL-cory.johnson-41595'  Execute the stored procedure – [EC].[sp\_SelectCoaching4Reminder] | The Coaching log should not be selected for Reminder. | P | *Test run on 3/2/2016* |
| 23. | --SubCoachingreasonID = 34  Statusid 6  Subsequent based on ReassignDate (>72 hrs) and current remindercount at 2  update [EC].[Coaching\_Log]  set ReminderSent = 1  ,ReminderDate = '2016-02-26 11:06:40.980'  ,ReassignDate = '2016-02-27 11:06:40.980'  ,ReminderCount = 2  ,NotificationDate = '2016-02-15 11:06:40.980'  ,[MgrReviewAutoDate]= '2016-02-20 11:06:40.980'  where FormName = 'eCL-cory.johnson-41595'  Execute the stored procedure – [EC].[sp\_SelectCoaching4Reminder] | The Coaching log should not be selected for Reminder. | P | *Test run on 3/2/2016* |
| 24. | --Testing Reset functionality of Reminder attributes after OMR(LCS) Mgr review.  Select an LCS OMR Log that has had reminder attributes populated. (i.e. reminder(s) have been sent to Manager.  Complete Manager review.  DECLARE @return\_value int  EXEC @return\_value = [EC].[sp\_Update5Review\_Coaching\_Log]  @nvcFormID = N'eCL-erick.medina-41234',  @nvcFormStatus = N'Pending Supervisor Review',  @nvcstrReasonNotCoachable = N'Other',  @nvcReviewerLanID = N'susmitha.palacherla',  @dtmReviewAutoDate = N'2016-03-02 12:07:40.980',  @dtmReviewManualDate = N'2016-03-02 12:07:40.980',  @bitisCoachingRequired = 0,  @nvcReviewerNotes = N'Not Coachable',  @nvctxtReasonNotCoachable = NULL  SELECT 'Return Value' = @return\_value  GO  Then verify reminder attributes log.  select \* from ec.Coaching\_Log where formname = 'eCL-erick.medina-41234' | The Reminder attributes should be reset to  ReminderSent = 0,  ReminderDate = NULL,  ReminderCount = 0 |  |  |
| 25. | Verify that LCS Pending Manager email reminders are going to Review Mgrs and their Hierarchy Sups for CC on subsequent reminders.  All others should remain unchanged.  Update some LCS and non LCS logs to have 345712 as employee ID | LCS logs should go to [Susmitha.palacherla@gdit.com](mailto:Susmitha.palacherla@gdit.com) and CC [Timothy.Queen@gdit.com](mailto:Timothy.Queen@gdit.com) instead of the Hierarchy manager and or sr manager of the Employee.  All non LCS logs should go to Hierarchy users. | P |  |

1. **TEST CASE: 04 – Survey Reminders – TFS 2052**

| **Item** | **Description** |
| --- | --- |
| Test Case ID | 04 |
| Change Description | Set up a process to send Email reminders for Surveys that are open after 48 hrs |
| Test Location | Ecoaching\_dev db on vrivfssdbt02\scord01,1437 |
| Created/Updated Fileand Code Modules | Survey\_Reminders\_Dev.vbs  SP - [EC].[ sp\_SelectSurvey4Reminder] |
| Supporting Documentation |  |
| Notes and data Prep | -- Open Surveys  SELECT \*  FROM [eCoachingDev].[EC].[Survey\_Response\_Header]  where [Status]= 'Open'  --AND DATEDIFF(HH,[NotificationDate],GetDate()) > 48  GO  --Update statements to reset the logs for test condition setup  update [eCoachingDev].[EC].[Survey\_Response\_Header]  set NotificationDate = '2016-02-22 11:06:40.980' -- test date - 3  where [Status]= 'Open'  --AND DATEDIFF(HH,[NotificationDate],GetDate()) > 48  update [EC].[Employee\_Hierarchy]  set[Emp\_Email]='susmitha.palacherla@GDIT.com' --  where emp\_id = '365226' -- EmpID from above select |

| **TEST#** | **ACTION** | **EXPECTED RESULTS** | **RESULTS**  **P/F/I** | **COMMENTS** |
| --- | --- | --- | --- | --- |
| 1. | update [eCoachingDev].[EC].[Survey\_Response\_Header]  set NotificationDate = '2016-02-22 11:06:40.980' -- test date - 3  where [Status]= 'Open'  (Notification date set to 48 hrs or more before current datetime.)  Execute the stored procedure – USE [eCoachingDev]  GO  DECLARE @return\_value int  EXEC @return\_value = [EC].[sp\_SelectSurvey4Reminder]  SELECT 'Return Value' = @return\_value  GO | 2 open Surveys should be selected for Reminder.  Emails should go out. | *P* | *Test run on 02/26/2016* |
| 2*.* | update [eCoachingDev].[EC].[Survey\_Response\_Header]  set NotificationDate = '2016-02-24 11:06:40.980' -- test date - 3  where [Status]= 'Open'  (Notification date set to 48 hrs or less before current datetime.)  Execute the stored procedure – USE [eCoachingDev]  GO  DECLARE @return\_value int  EXEC @return\_value = [EC].[sp\_SelectSurvey4Reminder]  SELECT 'Return Value' = @return\_value  GO | 2 open Surveys should not be selected for Reminder.  No Emails should go out. | *P* | *Test run on 02/26/2016* |

1. **TEST CASE: 05 – Update Recipients for Reassigned log reminders – TFS 4353**

| **Item** | **Description** |
| --- | --- |
| Test Case ID | 05 |
| Change Description | Update recipients on email reminders for reassigned logs |
| Test Location | Ecoaching\_dev db on vrivfssdbt02\scord01,1437 |
| Created/Updated Fileand Code Modules | PROCEDURE [EC].[sp\_SelectCoaching4Reminder] |
| Supporting Documentation |  |
| Notes and data Prep | -- Quality logs  SELECT CL.\*  FROM [EC].[Coaching\_Log]CL JOIN [EC].[Coaching\_Log\_REASON]CLR  ON CL.CoachingID = CLR.CoachingID  where StatusID = 6  and SourceID = 223  and EmailSent = 1  and CLR.Value = 'Did Not Meet Goal'  AND ((ReminderSent = 'False'  AND DATEDIFF(HH, ISNULL([ReassignDate],[NotificationDate]),GetDate()) > 48)  OR (ReminderSent = 'True' AND [ReminderCount] < 2 AND DATEDIFF(HH, [EC].[fnGetMaxDateTime]([ReassignDate],[ReminderDate]),GetDate()) > 48))  AND ReassignCount = 0 AND ReassignedToID is NULL  GO  Update EC.Employee\_Hierarchy  set  sup\_email = 'susmitha.sup@gdit.com'  ,mgr\_email= 'susmitha.mgr@gdit.com'  where emp\_id = '243458'  select \* from EC.Employee\_Hierarchy  where emp\_id = '243458'  update [EC].[Employee\_Hierarchy]  set[Emp\_Email]='susmitha.palacherla@GDIT.com' --  where emp\_id = '365226' -- EmpID from above select  -- OMR logs  SELECT CL.\*  FROM [EC].[Coaching\_Log]CL JOIN [EC].[Coaching\_Log\_REASON]CLR  ON CL.CoachingID = CLR.CoachingID  WHERE clr.SubCoachingreasonID = 34  AND ((cl.Statusid = 5 AND clr.Value = 'Research Required') OR  (cl.Statusid = 6 AND clr.Value = 'Opportunity'))  AND cl.EmailSent = 'True'  AND ((ReminderSent = 'False' AND cl.Statusid = 5 AND DATEDIFF(HH, ISNULL([ReassignDate],[NotificationDate]),GetDate()) > 72)OR  (ReminderSent = 'True' AND [ReminderCount] < 2 AND DATEDIFF(HH, [EC].[fnGetMaxDateTime]([ReassignDate],[ReminderDate]),GetDate()) > 72)OR  (ReminderSent = 'False' AND cl.Statusid = 6 AND DATEDIFF(HH, ISNULL([ReassignDate],[MgrReviewAutoDate]),GetDate()) > 72)) |

| **TEST#** | **ACTION** | **EXPECTED RESULTS** | **RESULTS**  **P/F/I** | **COMMENTS** |
| --- | --- | --- | --- | --- |
| 1. | *Quality*  *Non reassigned*  *Reminder 1*  --Set up test record  Update EC.Employee\_Hierarchy  set  sup\_email = 'susmitha.sup@gdit.com'  ,mgr\_email= 'susmitha.mgr@gdit.com'  where emp\_id = '243458'  --Run test  Execute the stored procedure  DECLARE @return\_value int  EXEC @return\_value = [EC].[sp\_SelectCoaching4Reminder]  SELECT 'Return Value' = @return\_value  GO | Sup = [susmitha.sup@gdit.com](mailto:susmitha.sup@gdit.com)  Mgr = [susmitha.mgr@gdit.com](mailto:susmitha.mgr@gdit.com) | *P* | *eCL-adam.wright-23828*  *quality/ reminder1/sup/mgr* |
| 2*.* | *Quality*  *Non reassigned*  *Reminder 2*  --Set up test record  update [EC].[Coaching\_Log]  set Remindersent = 1  ,Reminderdate = '2016-10-17 11:06:40.980'  ,ReminderCount = 1  where formname = 'eCL-adam.wright-23828'  Update EC.Employee\_Hierarchy  set  sup\_email = 'susmitha.sup@gdit.com'  ,mgr\_email= 'susmitha.mgr@gdit.com'  ,SrMgrLvl1\_ID = '345712'  where emp\_id = '243458'  --Run test  DECLARE @return\_value int  EXEC @return\_value = [EC].[sp\_SelectCoaching4Reminder]  SELECT 'Return Value' = @return\_value  GO | Sup = [susmitha.sup@gdit.com](mailto:susmitha.sup@gdit.com)  Mgr/SrMgr = [susmitha.mgr@gdit.com;susmitha.srmgr@gdit.com](mailto:susmitha.mgr@gdit.com;susmitha.srmgr@gdit.com) | *P* | *eCL-adam.wright-23828*  *quality/ reminder2/sup/mgr;srmgr* |
|  |  |  |  |  |
| 3. | *Quality*  *Reassigned*  *Reminder 1*  --Set up test record  update [EC].[Coaching\_Log]  set ReassignedToID = '345712'  where formname = 'eCL-cory.johnson-36497'  update EC.Employee\_Hierarchy  set emp\_email = 'susmitha.reassigned@gdit.com'  where emp\_id = '345712'  update EC.Employee\_Hierarchy  set emp\_email= 'timothy.reassignedsup@gdit.com'  where emp\_id = '91299'  --Run test  Execute the stored procedure – USE DECLARE @return\_value int  EXEC @return\_value = [EC].[sp\_SelectCoaching4Reminder]  SELECT 'Return Value' = @return\_value  GO | [susmitha.reassigned@gdit.com](mailto:susmitha.reassigned@gdit.com)  [timothy.reassignedsup@gdit.com](mailto:timothy.reassignedsup@gdit.com) |  | *eCL-cory.johnson-36497 quality/ reassigned*  *reminder1/reassignedsup/reassigned sups sup* |
| 4. | *Quality*  *Reassigned*  *Reminder 2*  --Set up test record  -- continuing from test case 3  update [EC].[Coaching\_Log]  set Remindersent = 1  ,Reminderdate = '2016-10-17 11:06:40.980'  ,ReminderCount = 1  where formname = 'eCL-cory.johnson-36497'  --Reassigned sups mgr (equivalent of emps srmgrlevel1)  update EC.Employee\_Hierarchy  set emp\_email= 'Jacqueline.reassignedmgr@gdit.com'  where emp\_id = '91885'  --Run test  Execute the stored procedure – USE DECLARE @return\_value int  EXEC @return\_value = [EC].[sp\_SelectCoaching4Reminder]  SELECT 'Return Value' = @return\_value  GO | [susmitha.reassigned@gdit.com](mailto:susmitha.reassigned@gdit.com)  [timothy.reassignedsup@gdit.com;Jacqueline.reassignedmgr@gdit.com](mailto:timothy.reassignedsup@gdit.com;Jacqueline.reassignedmgr@gdit.com) |  | *eCL-cory.johnson-36497 quality/ reassigned*  *reminder 2/reassignedsup/reassignedsupssup;reassignedsupsmgr* |
|  |  |  |  |  |
| 5. | *LCS Review Mgr (StatusID 5)*  *Non reassigned*  *Reminder 1*  --Set up test record  update [EC].[Coaching\_Log]  set MgrID = '345712'  where formname = 'eCL-danetta.phillips-41232'  update EC.Employee\_Hierarchy  set emp\_email = 'susmitha.reviewmgr@gdit.com'  where emp\_id = '345712'  update EC.Employee\_Hierarchy  set emp\_email= 'timothy.reviewmgrsup@gdit.com'  where emp\_id = '91299'  --Run test  Execute the stored procedure  DECLARE @return\_value int  EXEC @return\_value = [EC].[sp\_SelectCoaching4Reminder]  SELECT 'Return Value' = @return\_value  GO | Review Mgr = [susmitha.reviewmgr@gdit.com](mailto:susmitha.reviewmgr@gdit.com)  Review Mgr Sup = [timothy.reviewmgrsup@gdit.com](mailto:timothy.reviewmgrsup@gdit.com) | *P* | *eCL-danetta.phillips-41232*  *Review mgr/Review Mgr sup* |
|  |  |  |  |  |
| 6*.* | *LCS Review Mgr (StatusID 5)*  *Non reassigned*  *Reminder 2*  --Set up test record  update [EC].[Coaching\_Log]  set Remindersent = 1  ,Reminderdate = '2016-10-22 11:06:40.980'  ,ReminderCount = 1  where formname = 'eCL-danetta.phillips-41232'  --Run test  DECLARE @return\_value int  EXEC @return\_value = [EC].[sp\_SelectCoaching4Reminder]  SELECT 'Return Value' = @return\_value  GO | Review Mgr = [susmitha.reviewmgr@gdit.com](mailto:susmitha.reviewmgr@gdit.com)  Review Mgr Sup = [timothy.reviewmgrsup@gdit.com](mailto:timothy.reviewmgrsup@gdit.com) | *P* | *eCL-danetta.phillips-41232*  *Review mgr/Review Mgr sup* |
|  |  |  |  |  |
| 7. | *LCS*  *Reassigned*  *Reminder 1*  --Set up test record  update [EC].[Coaching\_Log]  set ReassignedToID = '345712'  where formname = 'eCL-cory.johnson-41450'  update EC.Employee\_Hierarchy  set emp\_email = 'susmitha.lcsreassignedmgr@gdit.com'  where emp\_id = '345712'  update EC.Employee\_Hierarchy  set emp\_email= 'timothy.lcsreassignedmgrsup@gdit.com'  where emp\_id = '91299'  --Run test  Execute the stored procedure – USE DECLARE @return\_value int  EXEC @return\_value = [EC].[sp\_SelectCoaching4Reminder]  SELECT 'Return Value' = @return\_value  GO | [susmitha.lcsreassignedmgr@gdit](mailto:susmitha.lcsreassignedmgr@gdit)  [timothy.lcsreassignedmgrsup@gdit.com](mailto:timothy.lcsreassignedmgrsup@gdit.com) |  | *'eCL-cory.johnson-41450*  *LCS /reassigned*  *reminder1/reassignedmgr/reassigned mgrs sup* |
|  |  |  |  |  |
| 8. | *LCS*  *Reassigned*  *Reminder 2*  --Set up test record  -- continuing from test case 3  update [EC].[Coaching\_Log]  set Remindersent = 1  ,Reminderdate = '2016-10-21 11:06:40.980'  ,ReminderCount = 1  where formname = 'eCL-cory.johnson-41450'  --Run test  Execute the stored procedure – USE DECLARE @return\_value int  EXEC @return\_value = [EC].[sp\_SelectCoaching4Reminder]  SELECT 'Return Value' = @return\_value  GO | [susmitha.lcsreassignedmgr@gdit](mailto:susmitha.lcsreassignedmgr@gdit)  [timothy.lcsreassignedmgrsup@gdit.com](mailto:timothy.lcsreassignedmgrsup@gdit.com) |  | *'eCL-cory.johnson-41450*  *LCS /reassigned*  *reminder1/reassignedmgr/reassigned mgrs sup* |
|  |  |  |  |  |
| 9. | *LCS Sup (StatusID 6)*  *Non reassigned*  *Reminder 1*  --Set up test record  update [EC].[Coaching\_Log]  set ReassignedToID = NULL,  ReassignCount = 0  where formname = 'eCL-cory.johnson-41595'  Update EC.Employee\_Hierarchy  set  sup\_email = 'susmitha.sup@gdit.com'  ,mgr\_email= 'susmitha.mgr@gdit.com'  where emp\_id = '217491'  --Run test  Execute the stored procedure  DECLARE @return\_value int  EXEC @return\_value = [EC].[sp\_SelectCoaching4Reminder]  SELECT 'Return Value' = @return\_value  GO | Sup = [susmitha.sup@gdit.com](mailto:susmitha.sup@gdit.com)  Mgr = [susmitha.mgr@gdit.com](mailto:susmitha.mgr@gdit.com) | *P* | *eCL-cory.johnson-41595*  *lcs sup/ reminder1/sup/mgr* |
|  |  |  |  |  |
| 10*.* | *LCS Sup*  *Non reassigned*  *Reminder 2*  --Set up test record  update [EC].[Coaching\_Log]  set Remindersent = 1  ,Reminderdate = '2016-10-21 11:06:40.980'  ,ReminderCount = 1  where formname = 'eCL-cory.johnson-41595'  Update EC.Employee\_Hierarchy  set  sup\_email = 'susmitha.sup@gdit.com'  ,mgr\_email= 'susmitha.mgr@gdit.com'  ,SrMgrLvl1\_ID = '345712'  where emp\_id = '217491'  update EC.Employee\_Hierarchy  set emp\_email = 'susmitha.srmgr@gdit.com'  where emp\_id = '345712'  --Run test  DECLARE @return\_value int  EXEC @return\_value = [EC].[sp\_SelectCoaching4Reminder]  SELECT 'Return Value' = @return\_value  GO | Sup = [susmitha.sup@gdit.com](mailto:susmitha.sup@gdit.com)  Mgr/SrMgr = [susmitha.mgr@gdit.com;susmitha.srmgr@gdit.com](mailto:susmitha.mgr@gdit.com;susmitha.srmgr@gdit.com) | *P* | *eCL-cory.johnson-41595*  *lcs sup/ reminder2/sup/mgr;srmgr* |
|  |  |  |  |  |
| 11. | *LCS Sup*  *Reassigned*  *Reminder 1*  --Set up test record  update [EC].[Coaching\_Log]  set ReassignedToID = '345712',  ReassignCount = 1  where formname = 'eCL-cory.johnson-41595'  update EC.Employee\_Hierarchy  set emp\_email = 'susmitha.reassigned@gdit.com'  where emp\_id = '345712'  update EC.Employee\_Hierarchy  set emp\_email= 'timothy.reassignedsup@gdit.com'  where emp\_id = '91299'  --Run test  Execute the stored procedure – USE DECLARE @return\_value int  EXEC @return\_value = [EC].[sp\_SelectCoaching4Reminder]  SELECT 'Return Value' = @return\_value  GO | [susmitha.reassigned@gdit.com](mailto:susmitha.reassigned@gdit.com)  [timothy.reassignedsup@gdit.com](mailto:timothy.reassignedsup@gdit.com) |  | *eCL-cory.johnson-41595*  *lcs sup/ reassigned*  *reminder1/reassignedsup/reassigned sups sup* |
| 12. | *LCS Sup*  *Reassigned*  *Reminder 2*  --Set up test record  -- continuing from test case 11  update [EC].[Coaching\_Log]  set Remindersent = 1  ,Reminderdate = '2016-10-17 11:06:40.980'  ,ReminderCount = 1  where formname = 'eCL-cory.johnson-41595'  --Reassigned sups mgr (equivalent of emps srmgrlevel1)  update EC.Employee\_Hierarchy  set emp\_email= 'Jacqueline.reassignedmgr@gdit.com'  where emp\_id = '91885'  --Run test  Execute the stored procedure – USE DECLARE @return\_value int  EXEC @return\_value = [EC].[sp\_SelectCoaching4Reminder]  SELECT 'Return Value' = @return\_value  GO | [susmitha.reassigned@gdit.com](mailto:susmitha.reassigned@gdit.com)  [timothy.reassignedsup@gdit.com;Jacqueline.reassignedmgr@gdit.com](mailto:timothy.reassignedsup@gdit.com;Jacqueline.reassignedmgr@gdit.com) |  | *eCL-cory.johnson-41595 lcs sup/ reassigned*  *reminder 2/reassignedsup/reassignedsupssup;reassignedsupsmgr* |
|  |  |  |  |  |
| 13. | Verify that Reminder Count , Reminder date and Reminder Sent flag get reset on reassign  Find a log that has a reminder count and reassign  DECLARE @returnMessage nvarchar(100),  @returnCode int    DECLARE @tableIds1 AS EC.IdsTableType  INSERT @tableIds1  VALUES (41595)  --, (49012)  --, (14849)  --EXEC [EC].[sp\_AT\_Coaching\_Inactivation\_Reactivation] N'johneric.tiongson',N'Reactivate',@tableIds1,N'Error in Submission',NULL, NULL, NULL  EXEC [EC].[sp\_AT\_Coaching\_Reassignment]  @strRequesterLanId = N'johneric.tiongson',  @tableIds= @tableIds1,  @strAssignedId = N'91885',  @intReasonId = 8,--Supervisor / manager unavailable  @strReasonOther = NULL,  @strComments = 'No Comments',  @returnCode = @returnCode OUTPUT,  @returnMessage = @returnMessage OUTPUT | Reminder Count , Reminder date and Reminder Sent flag get reset on reassign |  |  |

1. **TEST CASE: 06 – TFS 6756 Email Notifications job loops forever when there are no records to send email.**

| **Item** | **Description** |
| --- | --- |
| Test Case ID | 06 |
| Source Description | \\vrivfssdbt02\integrationservices\Coaching\Notifications\Notifications\_Dev.vbs |
| Test Location | \\vrivfssdbt02\integrationservices\Coaching\Notifications\Notifications\_Dev.vbs |
| Updated File(s) | Notifications\_Dev.vbs, Notifications\_Test.vbs, Notifications\_Prod.vbs |
| Supporting Documentation |  |
| Notes |  |

| **TEST#** | **ACTION** | **EXPECTED RESULTS** | **RESULTS**  **P/F/I** | **COMMENTS** |
| --- | --- | --- | --- | --- |
| *1.* | Execute the stored procedure – EC.sp\_SelectCoaching4Contact – in the database | Verify results section has no records to display. | *P* |  |
| *2.* | Run CoachingNotifications job from SQL Server Management Studio | Verify the job runs successfully. | *P* |  |

1. **TEST CASE: 07 – TFS 10524 Move apps away from E: Drive**

| **Item** | **Description** |
| --- | --- |
| Test Case ID | 07 |
| Source Description | Notifications\_Dev.vbs  Notifications\_Survey\_Dev.vbs  Reminders\_Dev.vbs  Reminders\_Survey\_Dev.vbs |
| Test Location | Sql agent on F3420-ECLDBD01 calling Scripts on \\f3420-ecldbd01\ssis\Coaching\Notifications |
| Updated File(s) | Code not updated. Just the physical location of the script on the server |
| Supporting Documentation |  |
| Notes | Setup records to send notifications for each script as needed.  \*Before starting job to send Notifications execute underlying sps to review what emails will be sent and if test distro email is in place. |

| **TEST#** | **ACTION** | **EXPECTED RESULTS** | **RESULTS**  **P/F/I** | **COMMENTS** |
| --- | --- | --- | --- | --- |
| *1.* | Run sql agent job CoachingNotifications | Verify script gets executed and emails sent successfully. This verifies that the job is calling the script from new location. | *P* | *eCL-299275-131110*  *eCL-299275-131111* |
| *2.* | Run sql agent job CoachingReminders | Verify script gets executed and reminders sent successfully. This verifies that the job is calling the script from new location. | *P* | *eCL-417523-98101*  *eCL-365601-98100* |
| *3.* | Run sql agent job CoachingSurveyNotifications | Verify script gets executed and emails sent successfully. This verifies that the job is calling the script from new location. | *P* | *eCL-246851-110727*  *SurveyID 38* |
| *4.* | Run sql agent job CoachingSurveyReminders | Verify script gets executed and reminders sent successfully. This verifies that the job is calling the script from new location. | *P* | *eCL-270226-66546*  *SurveyID 29* |

1. **TEST CASE: 08 – TFS 10524 Move apps away from E: Drive**

| **Item** | **Description** |
| --- | --- |
| Test Case ID | 08 |
| Source Description | Notifications\_Survey\_Dev.vbs  Reminders\_Survey\_Dev.vbs |
| Test Location | Sql agent on F3420-ECLDBD01 calling Scripts on \\f3420-ecldbd01\ssis\Coaching\Notifications |
| Updated File(s) | Code not updated. Just the physical location of the script on the server |
| Supporting Documentation | Reminders\_Survey\_Dev.vbs  Notifications\_Survey\_Dev.vbs |
| Notes | Setup records to send notifications for each script as needed.  \*Before starting job to send Notifications execute underlying sps to review what emails will be sent and if test distro email is in place.  Update [EC].[Coaching\_Log]  set siteid = 14,  CSRReviewAutoDate = 'yyyy-mm-dd 00:00:00.000',  isCSRAcknowledged = 1,  EmpID = '345712',  statusid = 1,  moduleid = 1  where formname = 'some form name'  DECLARE @return\_value int  EXEC @return\_value = [EC].[sp\_SelectSurvey4Contact]  SELECT 'Return Value' = @return\_value  GO  DECLARE @return\_value int  EXEC @return\_value = [EC].[sp\_SelectSurvey4Reminder]  SELECT 'Return Value' = @return\_value  GO |

| **TEST#** | **ACTION** | **EXPECTED RESULTS** | **RESULTS**  **P/F/I** | **COMMENTS** |
| --- | --- | --- | --- | --- |
| *1.* | Run sql agent job CoachingSurveyNotifications  Click Survey link in email.  [Please click here to open the survey form and respond to the questions.](https://f3420-mpmd01.vangent.local/eCoachingLog_Dev/Survey?id=39) | Should open survey in new link.  https://f3420-mpmd01.vangent.local/eCoachingLog\_Dev/Survey?id=39 | *P* | *eCL-274943-141274* |
| *2.* | Run sql agent job CoachingSurveyReminders  [Please click here to open the survey form and respond to the questions.](https://f3420-mpmd01.vangent.local/eCoachingLog_Dev/Survey?id=39) | Should open survey in new link.  https://f3420-mpmd01.vangent.local/eCoachingLog\_Dev/Survey?id=39 | *P* | *eCL-274943-141274* |